Turkcell Profile

2,42 M companies (corporate customer)

First and leader operator in Turkey, **3rd in Europe**

First and only Turkish Company in NYSE

Love Brand in Turkey

2.800 employees inTurkcell, **12.000** employees inTurkcell Group

ISO 9001, ISO 10002, ISO 27001 and **ISO 20000** certified

1000 R&D engineers

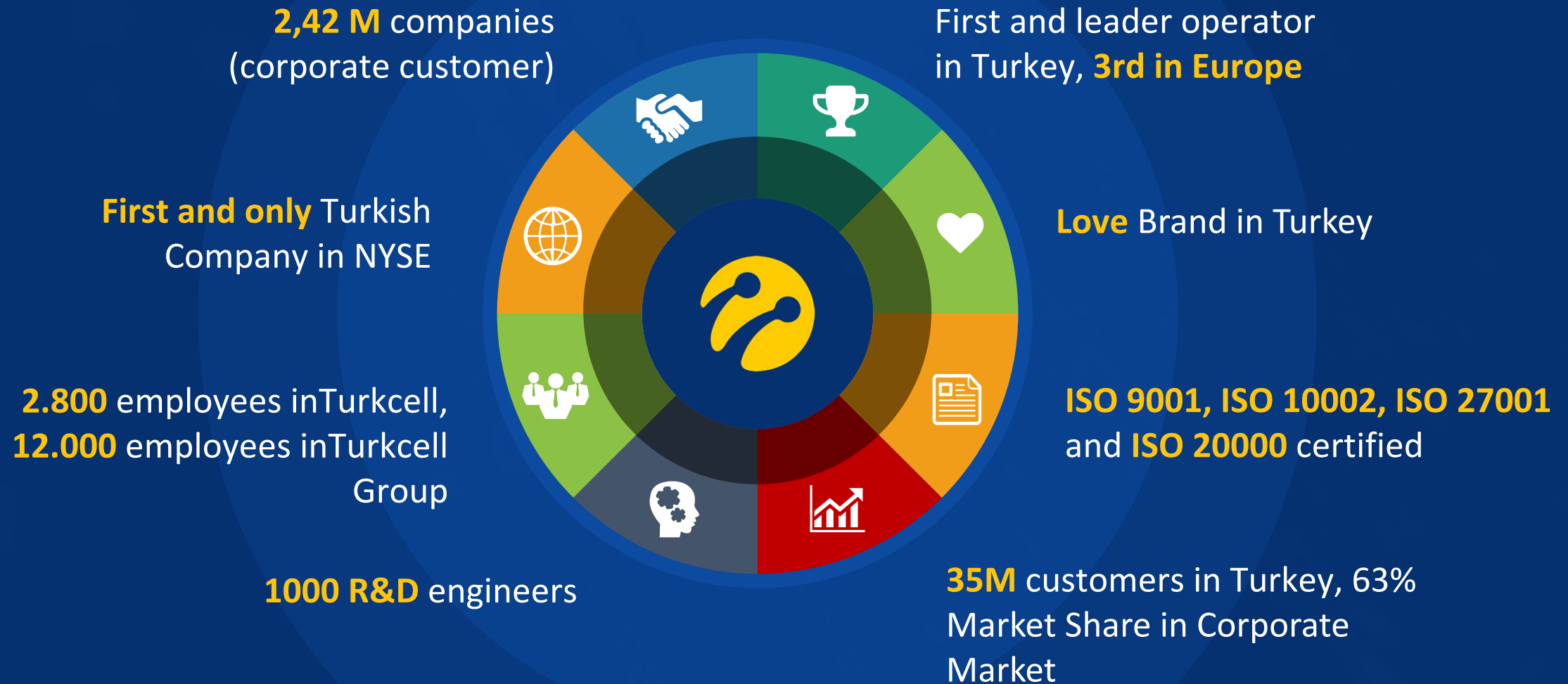**35M** customers in Turkey, 63% Market Share in Corporate Market

CORPORATE TRANSFORMATION OF TURKCELL

From basic
Telephone Operator

To Digital
Solution Provider

2012 | 2015 | 2016 | 2017 | 2020

SYSTEM INTEGRATION
BUSINESS

DC/CLOUD
BUSINESS

INDUSTRY
SOLUTIONS

DIGITAL
SOLUTIONS

DIGITAL TRANSFORMATION
FOCUS AT NEW BUSINESSES

ENERGY & AUTOMOTIVE

Smart home, smart city, transportation & energy solutions, smart car

- Turkcell Energy
- Technology provider role in «Turkey's Automobile Project»

EDUCATION

Education services to a wide range of customer groups

- Turkcell Academy
- Hello Hope & Sign Language

HEALTHCARE

End-to-End «Hospital Information Management Systems»

- Leader in terms of # of beds
- Strong pipeline

YOZGAT CITY HOSPITAL

Yozgat City Hospital

- 475 beds
- 142.000 m²
- 20.000 Patients / week
- The First City Hospital in Turkey

July 1st 2016
Turkcell started with the project planning

September 1st 2016
Project Activation phase started in hospital

January 14th, 2017
Hospital opening

ADANA CITY HOSPITAL

Adana City Hospital

- 1.550 beds
- 540.000 m²
- 45.000 patients / week

March 8th, 2017
Turkcell started with the project planning

April 10th, 2017
Project activation phase started in hospital

September 18th, 2017
Hospital Opening

ELAZIĞ CITY HOSPITAL

Elazığ City Hospital
- 1.038 beds
- 355.500 m²
- 35.000 patients / week

November 28th 2017
Turkcell started with the project planning

January 26th 2018
Project Activation phase started in hospital

August 1st 2018
Hospital opening

ESKİŞEHİR CITY HOSPITAL

Eskişehir City Hospital
- 1.081 beds
- 330.000 m²

February 1st 2018
Turkcell started with the project planning

April 30th 2018
Project Activation phase started in hospital

October 30th 2018
Hospital opening

BURSA CITY HOSPITAL

Bursa City Hospital

- 1.355 beds
- 465.000 m²

June 1st 2019

Target hospital opening

DATA CENTER

- Active-Active 2 Data Centers

- International Standards

  - Uptime Institute,

  - TIA 942,

  - ANSI/BICSI

- Modern System Architecture

- Synchronized Structure

- Full Redundant

- 7/24 Online Monitoring

- High Availability

- Zero down-time tolerance

TURKCELL HIS

- Turkcell Technology continues to their investments on Healthcare Solutions
- Software development team more than 40 engineers
- Objective: Digitalization in Healthcare

KIOSK

- Getting queue number
- Getting doctor appointment
- Self check-in
- Getting laboratory results

MOBİLE MEDICAL PC

- Mobility

- Bed-side access to HIS

- Medical carry box and trash bin

MEDICAL TABLET

- Bed-side applications
- Bed-side medical record
- Medicine validation
- Service record
- Online access to patient records

PACS SOLUTIONS

PATIENT INFORMATION SCREENS

- Online doctor appointment follow-up
- Doctor information
- Patient guidance

PATIENT ADMISSION DESK

- Patient record and admission

- Getting doctor appointment

SECURITY

- HIS & CCTV system integration
- Instant action for the events like baby kidnapping

SERVICE OPERATION CENTER

- 7/24 Online monitoring
- Remote Level2-Level3 support
- System performance and security checks
- System updates

END USER SUPPORT

- **7/24 Onsite support**
- **Experienced technicians**

Supported Devices for Adana Hospital:

- **2000** PCs
- **170** Tablets
- **470** Printers
- **910** Barcode Writers/Readers
- **87** Kiosks
- **174** LCD Screens
- **1084** Access Points
- **926** Switches

THANK YOU